

DCC/SRC Dundee
Holiday closures and emergency numbers Dec 2025/Jan 2026

Please note that **Dundee City Council, 1 Shore Terrace Office** is closed from **24th December 2025 to 2nd January 2026 inclusive**.

Dundee City Council staff (DCC) will provide some holiday cover **remotely on 01382 433985**. This holiday cover will be provided **on 23rd 29th, 30th and 31st of December 2025**.

The Scottish Refugee Council (SRC Dundee) Shore Terrace office will be closed from **25 December 2025 to 2 January 2026 inclusive**. There will be **remote holiday cover on 24 December 2025**, and advisors can be contacted directly during that time.

In case of housing repairs: Please note it is usually best to register with your housing association online and report non-emergency repairs online.

However, please also note the emergency repair telephone numbers below:

Authority	Telephone	Holiday closure
Dundee City Council emergency repairs	01382 434343	Please use this number throughout the holiday period.
Abertay Housing emergency repairs	01382 903545	Please use this number throughout the holiday period.
Hillcrest emergency repairs	08000 324 888	Please use this number throughout the holiday period.
Sanctuary Housing emergency repairs	0808 168 1375	Please use this number throughout the holiday period.
Angus Housing emergency repairs	01382 434343	Please use this number throughout the holiday period.
Home Scotland emergency repairs	0345 141 4663	Please use this number throughout the holiday period.

Social work for adults and children out of hours: 01382 307964

NHS: Phone your GP or 111 if you need urgent but non-life-threatening care and your GP is closed. Phone 999 in case of life-threatening emergency

24hr Homeless Advice Line on 0800 633 5843 or 01382 432001

Mental Health Support: Samaritans Freephone 116 123

